Temporary surcharge for non-EU destinations

Effective April 2020

We would like to inform you that a temporary surcharge will be applied to all deliveries to destinations outside Europe (i.e. tariff zone 'ROW'). Due to the suspension of international air traffic as a result of the conona crisis, non-EU destinations have become far less accessible. We still want to offer our customers the opportunity to send outside Europe. Therefore we have to use other forms of transport in which higher costs are involved.

To make this possible a temporary surcharge is applicable for the solutions mentioned below. We emphasize that this surcharge is very much a temporary measure; we hope to return to 1 January 2020 price levels as soon as possible, conditions permitting. Until then, please check the following page for updates: **postnl.nl/tarieven.**

Single items mail and parcels

The surcharge will become effective as of 17 April, and will be applied to all deliveries to non-EU destinations (Zone ROW). In the case of insured delivery, the surcharge will also apply to EU destinations.

Single items mail for destinations outside Europe (ROW)

- Registered mail, max. 2 kg: temporary € 18.30 (regular € 17.30)
- Letters with insurance service, max. 2 kg: temporary € 23.90 (regular € 22.90)

Single item parcels for destinations outside Europe (ROW)

- Parcel without track & trace, max. 350 gr: temporary € 11,00 (regular € 10,00)
- Parcel without track & trace, 350 gr – 2 kg: temporary € 23,00 (regular € 18,00)
- Standard parcel, max. 2 kg: temporary € 29,30 (regular € 24,30)
- Standard parcel, 2 – 5 kg: temporary € 46,80 (regular € 34,30)
- Standard parcel, 5 – 10 kg: temporary € 83,30 (regular € 58,30)
- Standard parcel, 10 – 20 kg: temporary € 145,30 (regular € 105,30)
- Registered parcel, (insured up to € 100) max. 2 kg: temporary € 31,80 (regular € 26,80)
- Registered parcel insured up to € 100) 2 – 5 kg: temporary € 49,30 (regular € 36,80)
- Registered parcel (insured up to € 100) 5 – 10 kg: temporary € 85,50 (regular € 60,80)
- Registered parcel (insured up to € 100) 10 – 20 kg: temporary € 147,80 (regular € 107,80)
- Registered parcel (insured up to € 500) max. 2 kg: temporary € 34,50 (regular € 29,30)
- Registered parcel (insured up to € 500) 2 – 5 kg: temporary € 51,80 (regular € 39,30)
- Registered parcel insured up to € 500) 5 – 10 kg: temporary € 88,30 (regular € 63,30)
- Registered parcel (insured up to € 500) 10 – 20 kg: temporary € 150,30 (regular € 110,30)
- Insured parcel (up to € 5,500), max. 2 kg: temporary € 44,30 (regular € 35,30)
- Insured parcel (up to € 5,500), 2 – 5 kg: temporary € 61,80 (regular € 45,30)
- Insured parcel (up to € 5,500), 5 – 10 kg: temporary € 98,30 (regular € 69,30)
- Insured parcel (up to € 5,500), 10 – 20 kg: temporary € 160,30 (regular € 116,30)

Insured service for destinations within Europe

We want to make sure that insured delivery remains available to those who need it. However, many postal companies – including European-based carriers – have decided to withhold payment in the event of loss or damage in response to the corona crisis. That is why the temporary surcharge will also apply to insured deliveries to European destinations (in addition to non-EU destinations).

- Insured parcel (up to € 5,500), EUR 1, max 2 kg: temporary € 28,00 (regular € 24,00)
- Insured parcel (up to € 5,500) EUR 1, 2 – 5 kg: temporary € 34,50 (regular € 30,50)
- Insured parcel (up to € 5,500) EUR 1, 5 – 10 kg: temporary € 40,00 (regular € 36,00)

- Insured parcel (up to € 5,500) EUR 1, 10 – 20 kg: temporary € 49,00 (regular € 45,00)
- Insured parcel (up to € 5,500) EUR 1, 20 – 23 kg: temporary € 60,00 (regular € 56,00)
- Insured parcel (up to € 5,500) EUR 2, max 2 kg: temporary € 33,50 (regular € 29,50)
- Insured parcel (up to € 5,500) EUR 2, 2 - 5 kg: temporary € 36,00 (regular € 40,00)
- Insured parcel (up to € 5,500) EUR 2, 5 - 10 kg: temporary € 46,00 (regular € 42,00)
- Insured parcel (up to € 5,500) EUR 2, 10 - 20 kg: temporary € 55,00 (regular € 51,00)
- Insured parcel (up to € 5,500) EUR 2, 20 - 23 kg: temporary € 70,00 (regular € 66,00)

Franking machine

The temporary surcharge for single items and parcels is also applicable to franking machine rates.

Business services

Bulk mail

As of 13 April 2010, a surcharge applies to all bulk mail deliveries outside Europe. The exact amount varies depending on the type of shipment and destination country.

- Bulk mail letters 50 gr – 2 kg: € 0.25 per item*
- Bulk mail packets max. 2 kg: € 2.50 item*
- Bulk mail parcels max. 20 kg: € 3.60 per kg*

* Average figures are presented

Find out more about our business rates

Feel free to contact your account manager or account support team. Or contact us at 088 868 68 68 (Mon – Fri from 8 a.m. to 7 p.m.).

A complete overview of our products and services is available on **postnl.nl/tarieven**.