

How to tender bulk mail?



Quick and easy order entry in Mijn PostNL

Step 1. Pre-alert your new bulk mail consignment

Log in to Mijn PostNL using your e-mail address and password. Select the option 'Bulk Mail', and then click on 'Pre-alert a new consignment' **1**.

The screenshot shows the 'Bulk Mail' interface. At the top left, there is a 'Bulk Mail' header and a 'Need help' link. Below this, a 'Customer number' dropdown menu is set to 'VOORBEELD B.V. (10611565)'. The main area contains a search form with the following fields: 'Type' (Pre-alerted consignments), 'Filter' (All consignments), 'From' (26-03-2019) and 'Till' (09-04-2019). A 'Search' button is located below these fields. At the bottom of the form, there is a note: 'Remember that if you do not have enough mail bags or are in need of other packaging material for your bulkmail, you can always order them free of charge via our online webshop.' Below the note is a 'Pre-alert a new consignment' button with a plus sign and a circled '1' icon.

Step 2. Consignment characteristics and product selection

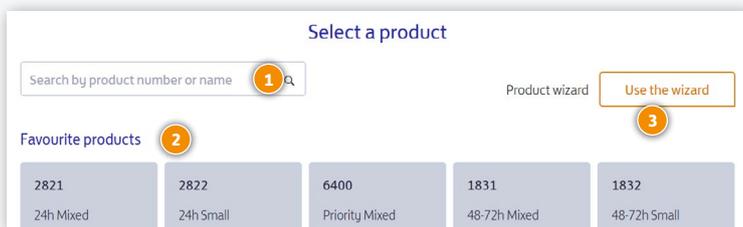
You will now see the field 'Customer number' and under 'Consignment characteristics' the fields 'Select Favourite' (this only appears once it's already been used), 'Description' and (depending on the settings chosen by the Mijn PostNL-administrator **2**) 'Cost centre', 'Reference' and 'Tendered by'.

The screenshot shows the 'Bulk Mail' interface with the 'Consignment characteristics' section expanded. The 'Customer number' dropdown is still set to 'VOORBEELD B.V. (10611565)'. The 'Consignment characteristics' section includes: 'Select favourite' (dropdown), 'Description *' (text input), 'Cost centre' (dropdown), 'Reference *' (text input), and 'Tendered by' (text input). To the right of these fields are buttons for 'Manage favourites' and 'Import from file'. In the top right corner, a user menu is visible for 'VOORBEELD B.V.' with options for 'My Account' and 'Log out', and a circled '2' icon.

→ Cont. **Step 2. Consignment characteristics and product selection**

- Customer number: when clicked, it shows one or more customer numbers for which you can create consignments
- Select favourite: this lists your favourite consignments
- Description, Cost centre and Reference: the Mijn PostNL administrator can give these fields a name and indicate whether they're optional or mandatory. Your bulk mail consignment can later be identified by what you've filled in here, and you'll be able to find the details on your order confirmation and the invoice.
- Tended by: if you aren't tendering the bulk mail yourself, fill in the name or customer number of the company that tenders or hands over the bulk mail.

You can select a product/product number in three ways, depending on the user options the Mijn PostNL administrator has set for you:



Select a product				
Search by product number or name 1		Product wizard Use the wizard 3		
Favourite products 2				
2821 24h Mixed	2822 24h Small	6400 Priority Mixed	1831 48-72h Mixed	1832 48-72h Small

1. Enter the product 1

If you already know the product number or name, you can fill it in here.

2. Search in favourites 2

You'll see your favourite products here. You can create and manage this list yourself, by creating favourites if you often send the same kind of consignments.

3. Use the wizard 3

If you don't quite know which product you need to select, fill in a few details about the consignment (destination, size, weight, required dispatch or delivery date). We'll then automatically derive the correct product number for your consignment.

Step 3. Complete consignment

The screenshot shows a 'Product Details' form with the following fields and options:

- Dispatch date ***: 02-07-2019 (calendar icon)
- Franking method**: Post-paid (dropdown menu)
- Delivery Period ***: 04-07-2019 (calendar icon) **Till**: 05-07-2019 (calendar icon)
- Expected volume ***: 300
- Weight per item (gr)**: 22
- KIX / Code line**: (info icon)

Below the form, there is a question: "Would you like to save this product and details combination as a favourite to reuse it later?" with a "Save as favourite" button.

At the bottom, there are three buttons: "Cancel", "Tender" (marked with a circled '1'), and "Pre-alert" (marked with a circled '2').

Now you can complete the consignment by selecting either to Tender it immediately or to Pre-alert it.

Tender ¹

Choose 'Tender' if you want to immediately tender the consignment that you've just created. The consignment is directly pre-alerted as well.

Pre-alert ²

- Select this option if you wish to pre-alert another consignment after this one. If the next consignment is very similar to the first, then you can either use the 'Copy' option or select a favourite that you've created. All you have to do is change those details that are different. If this is the last of several consignments, tick all the other consignments that you'd like to 'tender' at the same time.
- Select this option if you don't want to check, sort and tender the consignment right away. This might be because you wish to add more consignments later that day or because the details you've entered may still change. Your consignment will be saved so that you can continue with it at any time. You can find an overview of your saved consignments under the 'Status' drop-down menu on the bulk mail home page.
- Select this option if you wish to immediately check and/or sort the address file of the consignment you've just created. Please note: you can only do this for domestic bulk mail.

Once you're ready to tender your pre-alerted bulk mail, a new screen opens in which you can link a barcode to the consignments, or a screen containing the order form that you can then print.

Package your consignments

When packaging your bulk mail, there are a couple of things to keep in mind.

- Package each bulk mail consignment separately. Depending on the size of the bulk mail consignment(s), you can use yellow sealbag(s) or mailbag(s) with a yellow tiwrap, or the packaging material indicated in the Terms of Delivery: postnl.nl/postaanleveren
- You may not divide the bulk mail consignments over multiple sealbags. If the bulk mail consignment does not fit in one sealbag, then use a mailbag with a yellow tiwrap. You may use more mailbags than one for a bulk mail consignment.
- Hand over international bulk mail separately from domestic bulk mail for the Netherlands. Bulk mail (unsorted) with destination 'Europe' or 'World' has its own conditions and its own bag labels: postnl.nl/postaanleverenbuitenland
- After pre-alerting and saving your bulk mail consignment, you can hand it over at a [PostNL location](#) or hand it over to your pick-up service.

Step 4. Modify or cancel a pre-alerted consignment

Modifying a pre-alerted consignment

In some cases, you may want to modify a consignment that you have already pre-alerted, or cancel it altogether. For example, because the weight or amount has changed. When that occurs, you can adjust this in the pre-alerted consignment.

If you have already put the consignment on Tendered, you can no longer modify it. In that case, you can simply delete the consignment and tender a new one.

The screenshot displays a web interface for managing pre-alerted consignments. At the top, there are three filter fields: 'Type' set to 'Pre-alerted consignments', 'Filter' set to 'All consignments', and 'From' set to a date range from '31-08-2021' to '14-09-2021'. Below these filters is an orange 'Search' button. Underneath the search filters, there is a summary bar showing '1 items selected' and two buttons: 'Tender' and 'Delete'. Below this is a table with the following columns: Customer, Description, Product, Amount, Weight, Status, and Shipdate. One item is listed in the table:

Customer	Description	Product	Amount	Weight	Status	Shipdate
9915811	Test gemengd	1831 48-72h M...	100	20	Pre alert...	07-09-2021

Below the table, there is additional information for the selected item: 'Omschrijving1: Test gemengd' and 'Kostenplaats: 112'.

→ Cont. **Step 4. Modify or cancel a pre-alerted consignment**

It's important that you delete your consignment at the latest on the day you would have offered it to us for shipment. Make sure you include the correct offer form with that consignment. Our planning is based on all pre-notified consignments, so we need the correct data to adjust accordingly.

Cancel your consignment

If you want to cancel a pre-notified consignment altogether, you can also delete it. This let's us know that this consignment won't be tendered.

Type

Filter

From -

1 items selected

<input type="checkbox"/>	Customer	Description	Product	Amount	Weight	Status	Tender Date	
<input checked="" type="checkbox"/>	9915811	Test Gemengd	1831 48-72h Mi...	100	20	Tendered	07-09-2021	⌵

Would you like to order consumables?

Go to shop.postnl.nl to place your order free of charge for sealbags, yellow tiwraps, mailbags and labels for handing over your bulk mail consignments.

