



Rates for mail and parcels

As of November 15, 2021




**Please
note!**

International rates
shown in red
include a temporary
coronavirus surcharge

Standard domestic rates

Letters and cards

Minimum size: 140 x 90 mm, C4 size: 324 x 229 mm, maximum size: 380 x 265 x 32 mm. Rates are in euros.

| | | up to | 20 g | 50 g | 100 g | 350 g | 2 kg |
|--|--|--|-------|------|-------|-------|------|
|  Letter | Stamp, stamp code, online franking, digital stamp | up to C4 | 0.96 | 1.92 | 2.88 | 3.84 | 4.50 |
| | | larger than C4 | 4.50 | | | | |
| | Franking machine | up to C4 | 0.90 | 1.80 | 2.70 | 3.60 | 4.20 |
| | | larger than C4 | 4.20 | | | | |
| | Business reply service | | 0.98 | 1.96 | 2.94 | 3.92 | 4.90 |
| |  Registered | <ul style="list-style-type: none"> Signature on delivery Track & trace Insured up to €50 With online franking | | 9.05 | | | |
| | | | 8.55 | | | | |
|  Insurance service | <ul style="list-style-type: none"> Signature on delivery Track & trace Insured up to €500 | | 14.90 | | | | |





Letterbox Packet+

Maximum size: 380 x 265 x 32 mm. Rates are in euros.

| | | up to | 2 kg |
|--|--|-------|------|
|  Letterbox Packet+ | <ul style="list-style-type: none"> Track & trace With online franking | | 4.60 |
| | | | 4.10 |

Parcels

Maximum size: 1000 x 500 x 500 mm (10-23 kg: 1760 x 780 x 580 mm). Rates are in euros.

| | | up to | 10 kg | 23 kg |
|--|---|-------|-------|-------|
|  Parcel - delivery to home address | <ul style="list-style-type: none"> Track & trace With online franking | | 7.25 | 13.50 |
| | | | 6.75 | 13.00 |
|  Parcel - delivery to PostNL point | <ul style="list-style-type: none"> Track & trace Only online franking | | 6.25 | 12.50 |
|  Registered | <ul style="list-style-type: none"> Signature on delivery Track & trace Insured up to €500 With online franking | | 9.20 | 15.50 |
| | | | 8.70 | 15.00 |
|  Insurance service | <ul style="list-style-type: none"> Signature on delivery Track & trace Insured up to €5.500 | | 14.90 | 21.10 |




Rates shown in grey include VAT. All other rates shown are exempt from VAT.

Standard international rates

Letters and cards

Minimum size: 140 x 90 mm, maximum size: 380 x 265 x 32 mm. Rates are in euros.

Please note: due to international regulations, you may no longer send goods in a letter. You can choose a letterbox packet or parcel without track & trace. Other countries require us to digitally inform them in advance about the contents. That is why you should frank your shipment online.

| | | up to | 20 g | 50 g | 100 g | 350 g | 2 kg |
|---|--|---------------|------|------|-------|-------|------|
|  | Letter | | | | | | |
| | All franking methods (except for franking machine) | International | 1.55 | 3.10 | 4.65 | 7.75 | 9.30 |
| | Franking machine | International | 1.49 | 2.98 | 4.47 | 7.45 | 8.94 |
|  | Registered mail | | | | | | |
| | • Signature on delivery | EUR1 | | | 12.55 | | |
| | • Track & trace* | EUR2 | | | 14.55 | | |
| | • Insured up to €50 | ROW | | | 19.30 | | |
|  | Insured mail | | | | | | |
| | • Signature on delivery | EUR1 | | | 17.90 | | |
| | • Track & trace* | EUR2 | | | 19.90 | | |
| | • Insured up to €500 | ROW | | | 23.90 | | |

* Track & trace and insured service are not available for all countries. For an overview, visit postnl.nl.



Letterbox packet

Maximum size: 380 x 265 x 32 mm. Rates are in euros.

| | | up to | 0-100 g | 100-350 g | 350 g-2 kg |
|---|-------------------------|-------|---------|-----------|------------|
|  | Letterbox packet | | | | |
| | | EUR1 | 4.65 | 7.75 | 9.30 |
| | | EUR2 | 6.00 | 9.00 | 12.00 |
| | | ROW | 10.30 | 11.00 | 19.00 |

Parcels

Maximum size: 1000 x 500 x 500 mm. Rates are in euros.

| | | up to | 0-2 kg | 2-5 kg | 5-10 kg | 10-20 kg | 20-23 kg |
|---|---|-------|--------|--------|---------|----------|----------|
|  | Parcel without track & trace | | | | | | |
| | | EUR1 | 9.30 | - | - | - | - |
| | | EUR2 | 12.00 | - | - | - | - |
| | | ROW | 19.25 | - | - | - | - |
|  | Standard parcel | | | | | | |
| | • Track & trace* | EUR1 | 13.00 | 19.50 | 25.00 | 34.00 | 45.00 |
| | | EUR2 | 18.50 | 25.00 | 31.00 | 40.00 | 55.00 |
| | | ROW | 25.55 | 38.80 | 68.30 | 125.30 | - |
|  | Registered parcel €100 | | | | | | |
| | • Signature on delivery | EUR1 | 15.50 | 22.00 | 27.50 | 36.50 | 47.50 |
| | • Track & trace* | EUR2 | 21.00 | 27.50 | 33.50 | 42.50 | 57.50 |
| | • Insured up to €100 | ROW | 28.05 | 41.30 | 70.80 | 127.80 | - |
|  | Registered parcel €500 | | | | | | |
| | • Signature on delivery | EUR1 | 18.00 | 24.50 | 30.00 | 39.00 | 50.00 |
| | • Track & trace* | EUR2 | 23.50 | 30.00 | 36.00 | 45.00 | 60.00 |
| | • Insured up to €500 | ROW | 30.55 | 43.80 | 73.30 | 130.30 | - |
|  | Insured parcel €5,500 | | | | | | |
| | • Signature on delivery | EUR1 | 28.00 | 34.50 | 40.00 | 49.00 | 60.00 |
| | • Track & trace* | EUR2 | 33.50 | 40.00 | 46.00 | 55.00 | 70.00 |
| | • Insured up to €5,500 | ROW | 40.55 | 53.80 | 83.30 | 140.30 | - |

* It is not possible to use track & trace, the insured service, or send parcels heavier than 20 kg for all countries. For an overview, visit postnl.nl.

 Rates shown in grey include VAT. All other rates shown are exempt from VAT.

Please note!

Rates shown in red include a temporary coronavirus surcharge

How do you frank?

You can frank your letters and cards in the following ways

Use an XL stamp for all items larger than C4 or heavier than 350 gramms. The C4 size measures 324 x 229 mm. For smaller mail items, the number of stamps depends on the weight of the item.

Netherlands 0 - 20 grams



€0.96

Within the Netherlands, use a stamp with the number 1 for letters up to 20 grams.

Netherlands 20 - 50 grams



€1.92

The number 2 you use for letters from 20 to 50 grams.

International 0 - 20 grams



€1.55

For international letters up to 20 grams use international stamp 1.

Netherlands XL



€4.50

For shipments within the Netherlands > C4 and up to 2 kg and shipments weighing 350 g - 2 kg (any size).

You can continue to use these stamps with a number if the rate changes. Subject to changes by PostNL.

| Destination | Weight | Stamp combinations |
|--------------------------|--|--|
| Netherlands | larger than C4 | 0 g – 2 kg 1 x XL |
| | up to C4 | 0 g – 20 g 20 g – 50 g 50 g – 100 g 100 g – 350 g 350 g – 2 kg 1 x Nederland 1 2 x Nederland 1 of 1x Nederland 2 3 x Nederland 1 4 x Nederland 1 1 x XL |
| International | 0 g – 20 g 20 g – 50 g 50 g – 100 g 100 g – 350 g 350 g – 2 kg | 1 x internationaal 1 2 x internationaal 1 3 x internationaal 1 5 x internationaal 1 6 x internationaal 1 |

Zones for letters and parcels

EUR 1: Belgium, Denmark (excl. the Faroe Islands and Greenland), Germany, France (incl. Corsica and Monaco), Italy (excl. San Marino and Vatican City), Luxembourg, Austria, Spain (incl. Balearic Islands, excl. Canary Islands), Sweden.

EUR 2: all other countries in Europe (excl. Russia).

Rest of the world (ROW): all other countries (incl. Russia).

For a current overview of the estimated delivery times per country, visit postnl.nl/overkomstduur.

VAT for single items


Rates shown in grey include VAT. The other rates shown are exempt from VAT.

The following also applies:
Letters and parcels that have been franked using a franking machine are only exempt from VAT if you have not opted for a contract with an annual volume discount or multi-year volume discount. If you have opted for a contract with an annual volume discount or a multi-year volume discount, you pay VAT on national services.

Express Service

Letters and parcels within the Netherlands

Maximum size: 1000 x 500 x 500 mm. Rates are shown in euros and include VAT.

| | up to | 2 kg | 10 kg | 30 kg |
|--|-------|-------|-------|-------|
|  Before 10 am | | 30.30 | 36.30 | 43.30 |
| Before 12 pm | | 24.80 | 30.80 | 37.10 |

- Next-day delivery (working days) if posted before 5 pm (excluding the Wadden Islands).
- Signature on delivery.
- Insured up to €500.
- Free envelope with letters.

International letters and parcels

- Capital cities and major European business centres: next-day delivery if posted before 3 pm.
- Other destinations in Europe: delivery within two to three days.
- Other destinations outside of Europe: expected delivery within five to seven working days.
- Signature on delivery.
- Insured up to €500.
- Worldwide track & trace to the door.
- Free envelope with letters.
- Visit postnl.nl for zones, rates and other information.

For full information and all of our options, visit postnl.nl.

Questions? Don't hesitate to ask. Contact our Customer Service: postnl.nl/klantenservice.

Are you sending post within the Netherlands or abroad? We have an appropriate solution for all your postal requirements. You will find the rates for our most frequently used products in this leaflet. Visit postnl.nl for all our rates and for further information.

This leaflet on the postal rates as of November 15, 2021 is a joint publication of Koninklijke PostNL B.V. and PostNL Pakketten Benelux B.V. The following Terms and Conditions apply to the aforementioned products and services. The latest version of the Terms and Conditions of Universele Postdienst van Koninklijke PostNL B.V. apply to sending single items that meet the sizes and weight shown for each product in this leaflet and for international bulk mail. The latest version of the Terms and Conditions of PostNL Pakketten Benelux B.V. for the conveyance of goods apply to the expres service and to sending parcels heavier than 10 kg (within the Netherlands, abroad: heavier than 20 kg) and/or larger than 100 x 50 x 50 cm. The latest version of the Terms and Conditions for the conveyance of Letterbox Packet+ applies to the conveyance of a letterbox packet+ as stated under national bulk mail. The latest version of the Terms and Conditions of Koninklijke PostNL B.V. for the Conveyance of Bulk Letterbox Mail applies to the conveyance of bulk letterbox mail. The information in this leaflet is subject to changes and printing errors. You can find these terms and conditions at postnl.nl/algemene-voorwaarden.

