

General Meeting of Shareholders 2022

The General Meeting of Shareholders 2022 will be held on 19 April 2022 at the Marriott Hotel in the Hague. To safeguard the safety of employees and shareholders, PostNL has implemented several measures for shareholders who wish to physically attend the meeting. Further information can be found in the explanatory notes to the agenda. The meeting starts at 2.00 pm (CET).

Physical attendance

Shareholders wishing to attend the meeting in-person should register for this option at www.abnamro.com/evoting. PostNL will not admit shareholders who have not submitted a request to attend in-person and have received a confirmation of their admittance. Shareholders who attend the meeting in-person will attend at their own health risk and will be responsible for maintaining the guidelines implemented by PostNL to ensure as safe and orderly a meeting as possible, and to mitigate potential health risks. Anyone showing symptoms of the coronavirus as referred to on the Dutch RIVM website, may not attend the meeting. Anyone failing to act in accordance with applicable rules will be asked to leave the meeting. Visitors will not be admitted.

Voting at the meeting

For shareholders attending the meeting in-person it will be possible to vote with your own smartphone or tablet at the Annual General Meeting of Shareholders. If you wish to make use of this possibility, you can vote via the website <https://web.lumiagm.com>. When opening the website you will need to enter your Meeting ID. This ID number, together with your username and password will be handed out at the registration desk at the meeting. If you do not wish to make use of this voting method, you can make use of the voting devices which will be made available at the meeting.

Virtual attendance

To confirm your virtual attendance at the meeting, please register online at www.abnamro.com/evoting. You will receive an e-mail with a link to login to the PostNL online voting platform at www.abnamro.com/evoting. After successful registration and confirmation of the login, you will be automatically logged into the meeting. These participants will have the option to vote electronically on all resolutions in real-time and are provided the opportunity to ask questions via chat function during the meeting in relation to all agenda items.

Proxy voting

If you cannot attend, you can use electronic proxy voting to cast your vote online via

www.abnamro.com/evoting.

If you don't wish to use this online service, you can also download a written proxy form.

Please note that the closing date for proxy voting is Thursday 14 April 2022, 9:00 AM (CET).

Written questions in advance

Shareholders may submit written questions in relation to agenda items. These questions will be (thematically) answered ultimately at the Annual General Meeting of Shareholders. All questions must be received by the Corporate Secretary, Ewout de Wit, at the offices of PostNL (Waldorpstraat 3, 2521 CA The Hague, the Netherlands) or by email at ewout.de.wit@postnl.nl ultimately Saturday 16 April 2022, 5.00 PM(CET).

Webcast

A live video webcast of the Annual General Meeting of Shareholders 2022 will be available at

<https://www.postnl.nl/en/about-postnl/investors/shares/shareholders-meeting/>

FAQ

1. Until what date can I notify my intermediary that I would like to attend and vote?

You can [register electronically](#) ultimately on Thursday 14 April 2022, 9:00 AM (CET) or notify your intermediary in writing. Please note that your intermediary might stipulate a different deadline.

2. Is it possible to change my voting instruction?

Yes, you can change your voting instruction until Wednesday 13 April 2022, 5:00 PM (CET). The general rule is that the last voting instruction counts. In the event you decide to physically attend the Annual General Meeting of Shareholders you can, upon presentation of your admission ticket, withdraw your voting instruction at the registration desk before the Annual General Meeting of Shareholders starts.

3. Is it possible to give voting instructions and ask questions during the meeting?

Yes, this is possible. You must notify the Corporate Secretary, Mr Ewout de Wit thereof by email at ewout.de.wit@postnl.nl ultimately Thursday 15 April, 9.00 AM (CET).

4. Until what time on 19 April 2022 am I entitled to take part in the meeting?

Physical attendance: To safeguard the safety of employees and shareholders, PostNL has implemented several measures for shareholders who wish to physically attend the meeting. Further information can be found in the explanatory notes to the agenda. Shareholders will be admitted to take part in the Annual General Meeting until 2:00 PM (CET). Access registration will not begin until 1:30 pm (CET). Shareholders are urged not to arrive earlier.

Virtual attendance: Shareholders will be able to log in for virtual admission to the meeting on Tuesday 19 April 2022 via www.abnamro.com/evoting from 12:00 PM (CET) until the start of the meeting at 2:00 PM (CET). Shareholders must log in and complete the admission procedure for the meeting before 2:00 PM(CET). After this time registration will no longer be possible; shareholders who log in afterwards will only have access to the live stream to follow the meeting, but will not be able to vote or ask questions via chat function.

5. I cannot reach the website or get an error message.

You can copy the following link directly into your browser: www.abnamro.com/evoting. If this does not work please contact ABN AMRO, PostNL's agent by email at ava@nl.abnamro.com (working days only).

6. I did not receive an admission email; Who can I contact?

Please contact ABN AMRO, PostNL's agent by email at ava@nl.abnamro.com (working days only).