## Rate changes

## 1 January 2024

As of 1 January 2024, new rates will apply for sending mail. This also includes changes to several products. You can find a complete overview of our products, services and rates at postnl.nl/rates2024.

Below we have listed the most important changes for you:

Domestic single item mail		
Nederland 1 stamp, up to 20 g	€1.09	(2023: €1.01)
Stamp code, online franking and digital stamp, up to 20 g	€1.09	(2023: €1.01)
New: one rate for letters, 50-350 grams	€3.70	,
Letterbox packet+, online franking	€4.25	(2023: €4.15)
Letterbox packet+, franking at a PostNL point	€4.95	(2023: €4.85)
Registered mail, online franking	€9.10	(2023: €8.75)
Registered mail, franking at a PostNL point	€9.80	(2023: €9.25)
International single item mail		
Internationaal 1 stamp	€1.75	(2023: €1.65)
Registered mail, ROW	€24.00	(2023: €22.00)
Domestic single item parcel		
Parcel up to 10 kg, online franking	remains €6.95	
Parcel up to 10 kg, franking at a PostNL point	€7.95	(2023: €7.65)
Registered parcel up to 10 kg, online franking	€9.25	(2023: €8.90)
Registered parcel up to 10 kg, franking at a PostNL point	€9.95	(2023: €9.60)
Registered parcel up to 23 kg, online franking	€16.20	(2023: €15.20)
Registered parcel up to 23 kg, franking at a PostNL point	€16.90	(2023: €15.90)
Single International Packets and Parcels		
Letterbox packet	from €4.90	(2023: from €4.50)
Parcel without track & trace Parcel	from €9.00	(2023: from €8.50)
Parcel with track & trace	from €12.50	(2023: from €12.00)
Franking machine		
Domestic letters up to 20 g	€1.03	(2023: €0.95)
New: One rate for domestic letters, 50-350 g	€3.55	
International letters up to 20 g	€1.69	(2023: €1.59)
Business reply service		
Domestic bulk mail	rates are increasing by around 5%	
International bulk mail	rates are increasing by around 5%	
Registered bulk mail	rates are increasing by around 4%	
Letterbox packet+	rates are increasing by around 3%	
Forwarding service for business	rates are increasing by 3%	
Pick-up and delivery service	rates are increasing by around 5%	
PO box	€253	(2023: €242)
Business Reply Service	€253	(2023: €242)

**Please note**: If you have a contract rate for business reply service items, the rate will depend on your annual volume instead of your monthly volume. If you also receive an annual volume discount, this will only be based on the mail you send. Your annual volume of business reply service items will no longer be included.

€1.13

(2023: €1.05)

See the following page for more information about business letterbox packages+.

Domestic business reply service items up to 20 g

Please note: When sending business letterbox packages+, as of 1 January 2024, you can drop off all your letterbox packets+ up to 11 pm if you sort them for 15 directions. You do not pay a surcharge. If you sort for 5 directions, you can still drop off a maximum of 35% of your letterbox packages+ between 9 pm and 11 pm. The surcharge you pay for this will increase to 19.4 cents per letterbox packet+.

