



# General Terms and Conditions

**Regulations for use  
of receptacles**

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# Article 1

## Definitions

In these terms and conditions, the following definitions are understood:

**Agreement:** agreement where the customer accepts services from PostNL, where the customer uses the Receptacles belonging to PostNL. An Agreement can also be entered into by placing an order at mijnpostshop.nl

**Customer:** the natural person or legal entity who has a PostNL customer number and who has entered into an Agreement with PostNL

**PostNL:** legal entities covered by PostNL N.V., including but not restricted to Koninklijke PostNL B.V. and PostNL Pakketten Benelux B.V.

# Article 2

## Scope of application

These regulations apply for all receptacles (roll containers/cage, bins , etc) PostNL will already have provided to the customer on loan.

# Article 3

## Ownership

The receptacles will always remain the property of PostNL.

# Article 4

## Use

- a. The receptacles are exclusively intended for the transport of postal shipments and other addressed shipments to and from the customer when the relevant delivery is provided by PostNL;
- b. The customer is not permitted to make any amendments to the receptacles and/or to transfer the receptacles to third parties, or loan them to third parties, without prior written consent from PostNL;
- c. The customer will use the receptacles carefully and follow all ergonomic and general instructions provided by PostNL in this regard;
- d. If the receptacles are no longer used in the sense referred to in a., the customer will return these receptacles to PostNL as soon as possible;
- e. When requested by PostNL, the customer will return the receptacles to PostNL as quickly as possible (or have them returned).
- f. PostNL is authorised to have the customer's use of the receptacles audited. The customer will provide access to the locations where the receptacles are held and will cooperate with the audit.

# Article 5

## Number

The following starting points apply in determining and maintaining the number of receptacles made available to the customer:

- a. the customer will be provided with receptacles to accommodate maximum twice the average daily delivery;
- b. full receptacles are collected and replaced with empty receptacles;
- c. if the customer wishes to offer a large shipment on an incidental basis, extra receptacles can be supplied up to 7 days before the first large shipment is to be offered.

# Article 6

## Defects, damage and loss

- a. The receptacles are at the customer's risk as soon as PostNL has provided them to the customer or a third party engaged by the customer (a transport company, for instance);
- b. The customer must return any defective receptacles to PostNL as soon as possible;
- c. In the event the receptacles become lost, damaged or irreparably damaged as a result of the customer's actions, PostNL is entitled to reimbursement of the new price of the particular receptacles, without prejudice to any other rights it has.

# Article 7

## Liability

PostNL is only liable for damage suffered by the customer in the context of the loaned receptacles if and insofar as this is the result of intent or gross negligence on the part of PostNL.

# Article 8

## Termination of the loan

The loan will end and the Customer will return the receptacles to PostNL (or have them returned):

- a. By termination of the agreement between PostNL and the customer by operation of law;
- b. In the event of bankruptcy, moratorium on payments or other circumstances that result in long-term disruption of the business operations, by means of oral or written notification to the authorised person with immediate effect;
- c. In the event of breach of contract, by the written or other extrajudicial termination declaration, without notice of default being required.

# Article 9

## Amendments and additions

PostNL is authorised to make amendments and/or additions at any time to these Regulations for Use of Receptacles.

## More information

Call +31 (0) 88 868 68 68 or visit [postnl.nl](http://postnl.nl)

