



General Terms and Conditions

Data Solutions
September 2017



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Article 1

Definitions

- 1.1 'PostNL Data Solutions' refers to the limited liability company under Dutch law PostNL Data Solutions B.V., with its registered office in The Hague and its place of business at Prinses Beatrixlaan 23, NL-2595 AK, The Hague, the Netherlands.
- 1.2 'Client' refers to any party to which or to whom PostNL Data Solutions makes an offer (in the form of a proposal or quote) or with which or with whom it enters into an agreement governed by these Terms and Conditions.

Article 2

Applicability

- 2.1 These General Terms and Conditions apply to all offers (quotes/proposals) from PostNL Data Solutions and to all contracts and agreements entered into by PostNL Data Solutions with any client for the performance of work, provision of services or delivery of goods.
- 2.2 Any departures from these General Terms and Conditions will apply only if and to the extent that these have been expressly agreed in writing.
- 2.3 PostNL Data Solutions will be entitled to amend these General Terms and Conditions. The amended Terms and Conditions will take effect 30 days following the publication of the date to be specified by means of a written notice or a notification on the PostNL Data Solutions website.
- 2.4 If the client refuses to accept any amendment(s) to the General Terms and Conditions as specified in Article 2.3, the client will be entitled to terminate the agreement in writing as of the date when the amendment is to become effective. PostNL Data Solutions must be in receipt of the notice of termination prior to the effective date of the amendment made by PostNL Data Solutions.

Article 3

Offers (quotes/proposals)

- 3.1 All offers (proposals/quotes) issued by PostNL Data Solutions are free from obligation.

Article 4

Delivery times

- 4.1 PostNL Data Solutions will make the appropriate efforts to meet the agreed delivery times. However, these times do not constitute strict deadlines, and failure to meet these times does not entitle the client to rescind the agreement or demand compensation.

Article 5

Prices (rates)

- 5.1 The rates calculated by PostNL Data Solutions are stated in euros and are exclusive of value-added tax (VAT) (if this tax is payable under the law) and any other charges.

Article 6

Billing and payment

- 6.1 Unless alternative terms of payment have been specified on the invoice, all invoices issued by PostNL Data Solutions must be paid within 30 days of the invoice date.
- 6.2 If an invoice is not paid within this period of thirty (30) days, PostNL Data Solutions will be entitled to reimbursement of all reasonable judicial and extra-judicial expenses incurred by PostNL Data Solutions in connection thereto; in addition, PostNL Data Solutions will be entitled to payment of statutory interest on the amount payable by the client. Furthermore, PostNL Data Solutions will be entitled to suspend fulfilment or further fulfilment of its obligations until payment has been received in full.
- 6.3 Any right on the part of the client to suspend or offset payment of any amounts payable will be excluded.
- 6.4 PostNL Data Solutions will be entitled at all times to demand sufficient security or (full or partial) prepayment from a client before providing any further services.
- 6.5 In the event of any disagreement regarding the appropriate amount payable by the client to PostNL Data Solutions, the administrative data of PostNL Data Solutions will be decisive, unless the client provides evidence to the contrary.

Article 7

Data, files and data media supplied

- 7.1 Any and all data files to be provided by a client under an agreement must be supplied by the client using a format specified by PostNL Data Solutions and in the manner to be specified by PostNL Data Solutions. Any errors or delays arising due to (or partially due to) the client's non-compliance cannot result in any liability on the part of PostNL Data Solutions.
- 7.2 Any errors or delays arising (fully or partially) from the provision of incorrect or incomplete data or files cannot result in any liability on the part of PostNL Data Solutions.
- 7.3 The client will be liable to PostNL Data Solutions for any losses incurred by PostNL Data Solutions as a result of any errors or deficiencies in the data, files or data media it has supplied. This also includes any viruses, worms or other electronic threats. Furthermore, the client indemnifies PostNL Data Solutions against any third-party claims arising from such errors or deficiencies.
- 7.4 With regard to the data, files and data media to be supplied by the client to PostNL Data Solutions, the client warrants that it is entitled to make these available to PostNL Data Solutions and that the latter will be authorised to perform the agreed work related thereto. The client indemnifies PostNL Data Solutions against any third-party claims in relation thereto.

- 7.5** If and to the extent that the data and files to be supplied by a client under an agreement concern phone number databases designed for the purpose of telemarketing activities to be carried out by PostNL Data Solutions on behalf of the client, the latter will guarantee to PostNL Data Solutions that all applicable laws and regulations related to telemarketing have been satisfied. More specifically, the client warrants that these phone number databases have been cleaned up and/or de-duplicated prior to being provided to PostNL Data Solutions based on the statutory national Do Not Call Registry and/or any Right of Objection databases belonging to the Client. The Client indemnifies PostNL Data Solutions against any third-party claims, including from statutory regulators, which may arise as a result of the client's failure to comply with these regulations.

Article 8

Complaints and liability

- 8.1** PostNL Data Solutions is obliged to fulfil the agreement as required (as part of its best-efforts obligation).
- 8.2** If the client is of the view that PostNL Data Solutions has failed to fulfil an agreement as required, it shall inform PostNL Data Solutions accordingly in writing within 14 days after it has detected, or could reasonably have detected, the deficiency in question, failing which it will no longer be able to invoke the deficiency. The client will, in any event, be expected to reasonably detect a deficiency from the time it has received the service provided by PostNL Data Solutions, or has otherwise become familiar with the nature of the services. This does not include any special circumstances to be demonstrated by the client.
- 8.3** The client undertakes to fully cooperate with PostNL Data Solutions in order to enable the latter to investigate a presumed deficiency and remedy this deficiency within a reasonable period of time if so required.
- 8.4** If PostNL Data Solutions has failed to fulfil its best-effort obligation referred to in Article 8.1, the client has acted in accordance with the provisions of articles 8.2 and 8.3, and the deficiency has not been restored within a reasonable period, PostNL Data Solutions will be liable for any direct losses resulting from its failure, provided it is responsible for such losses and it is not exempt from liability under Article 7.1 or Article 7.2. Any liability for any indirect and/or consequential loss, including any financial losses incurred, loss of profit, loss of savings, reputational damage and lost goodwill are excluded.
- 8.5** The extent of any liability of PostNL Data Solutions is always limited to the amount invoiced for the work (i.e. the services provided or goods delivered), as a result of which or in connection with which the liability has arisen. For agreements subject to longer terms, this invoice amount will not exceed the amount which PostNL Data Solutions has invoiced in relation to the relevant agreement during a period of one year, prior to the notification specified in Article 8.2.
- 8.6** The limitation described in Article 8.5 of the extent of the liability does not apply in the event of gross negligence or wilful misconduct on the part of managers (and subordinates in supervisory or managerial positions) employed by PostNL Data Solutions.

Article 9

Confidentiality

- 9.1** The client will maintain confidentiality regarding any and all confidential information to which it may gain access in the performance of an agreement, and will not use this information for any purposes other than the performance of said agreement.
- 9.2** This duty of confidentiality does not apply if and to the extent that there is a statutory obligation to provide confidential information to a third party. In this case, the client will notify PostNL Data Solutions of the information provision as soon as possible.

- 9.3** In the event of failure to comply with the provision of Article 9.1, the client will be liable to pay PostNL Data Solutions, for each case of non-compliance, a one-off, immediate penalty (which will not be subject to mitigation) in the amount of €50,000, along with a €5,000 penalty for any day or portion of the day that the non-compliance continues, notwithstanding the right of PostNL Data Solutions to seek compensation for the losses it has incurred.

Article 10

Hardware and/or software provided by PostNL Data Solutions

- 10.1** Unless expressly otherwise agreed by the Parties, the hardware and/or software provided by PostNL Data Solutions to a client for the purpose of the performance of the agreement will remain the property of PostNL Data Solutions and/or its licensors.
- 10.2** The client will solely be authorised to alter or modify the hardware and/or software specified in paragraph 1 following the written consent of PostNL Data Solutions. However, such consent will not release the client from its obligations to deliver and/or return the hardware and/or software provided by PostNL Data Solutions to same in its/their former condition following termination of the agreement.
- 10.3** With the exception of the operation of the hardware in accordance with the operational instructions and the provisions of paragraph 2, no changes, adjustments, modifications or additions may be made to the client's hardware. For example, the client is not authorised to change or damage any marks, numbers, names and/or other text displayed on any hardware device (or allow any third parties to do so), nor to add any others thereto. Furthermore, the client will not permanently affix or attach any hardware device to any immovable property in any manner.
- 10.4** If PostNL Data Solutions operates and manages its own hardware and/or software at the client's site, the staff of PostNL Data Solutions will have access to the hardware and/or software at the client's site.

Article 11

Intellectual Property Rights

- 11.1** Unless expressly otherwise agreed between the Parties, the intellectual property rights (including any copyrights) to all products made available to the client under an agreement (including any software, data and databases) will remain in the possession of PostNL Data Solutions and will not be transferred to the client.
- 11.2** Clients will only be granted a personal and non-transferable licence to the products specified in Article 11.1; this licence will not be extended to, and cannot be transferred, to any companies or institutions affiliated with the client.
- The client will not be authorised to copy or otherwise reproduce the products or publish or disseminate them in any manner whatsoever other than in the manner provided for in the relevant agreement. To the extent that the products consist of data or databases, these cannot be "retrieved" or "reused" within the meaning of the Dutch Databank Act (Databankenwet), unless this is necessary in order to realise the agreed use of this data or these databases. The above-mentioned limitations are without prejudice to the client's rights, arising from sections 45j and 45k of the Dutch Copyright Act 1912 (Auteurswet 1912) (i.e. authorisation for proprietary use for back-up and archiving purposes).
- 11.3** The client will not be authorised to use any logos, brands, trademarks or other intellectual properties belonging to PostNL Data Solutions in its communications with third parties (including advertising and other commercial content) without the prior written consent of PostNL Data Solutions.

- 11.4** In the event of failure to comply with any of the provisions of Article 11.2 or Article 11.3, the client will be liable to pay PostNL Data Solutions a one-off, immediately due penalty for each case of non-compliance (which will not be subject to mitigation) in the amount of €50,000, along with a €5,000 fine for any day or part thereof that the non-compliance continues, notwithstanding the right of PostNL Data Solutions to seek compensation for the losses it has incurred.

Article 12

Retention of title

- 12.1** Any items delivered by PostNL Data as part of the performance of an agreement by PostNL Data Solutions will remain the latter's property until the client has paid the full amount payable to PostNL Data Solutions.
- 12.2** If PostNL Data Solutions invokes its retention of title, the client will be required to cooperate fully in order to enable it to it to seize the relevant goods or items.

Article 13

Individuals employed by or on behalf of PostNL Data Solutions

- 13.1** The client shall act as a responsible employer toward any individuals employed by or on behalf of PostNL Data Solutions. If those employed by or on behalf of PostNL Data Solutions are effectively employed on-site at a third party designated by the client, the latter warrants to PostNL Data Solutions that such third party will also conduct itself toward PostNL Data Solutions' staff in a corresponding manner. The client will notify those employed by or on behalf of PostNL Data Solutions regarding the internal rules in place at the client's business.
- 13.2** Both PostNL Data Solutions and the client undertake, pursuant to Section 658 of Book 7 of the Netherlands Civil Code (theoretically both, but either party to the extent that they can exercise de facto control over the working conditions), to ensure a safe and secure workplace and to regularly instruct employees regarding the use of classrooms, tools, equipment and machines, and to alert them to any potential danger in the workplace. While PostNL Data Solutions has a duty to provide information in this regard, the client will remain ultimately responsible for the working conditions and a safe working environment at the client's business.
- 13.3** The client will not, in any manner whatsoever, incite or encourage any individuals employed by or on behalf of PostNL Data Solutions to perform work on behalf of the client or any affiliated or non-affiliated third party (either under an employment contract or otherwise) outside the relevant contract, from the effective date of the relevant agreement up to six (6) months following the termination of the relevant agreement. In the event of failure to comply with the provision of this article, the client will be liable to pay PostNL Data Solutions a one-off, immediate penalty (which will not be subject to mitigation) for each case of non-compliance in the amount of €50,000, notwithstanding the right of PostNL Data Solutions to seek compensation for the losses it has incurred.
- 13.4** In the event of illness which jeopardises the continuity of the work or in the event of dismissal of the employee assigned, PostNL Data Solutions will attempt to find a substitute. PostNL Data Solutions will be entitled to replace any individuals employed by or on behalf of PostNL Data Solutions, provided the continuity of the work remains guaranteed.
- 13.5** The client will act in accordance with the applicable national and European laws and regulations regarding working conditions, welfare and safety of individuals employed by or on behalf of PostNL Data Solutions.
- 13.6** The client will not allow or grant individuals employed by or on behalf of PostNL Data Solutions any benefits which do not qualify as regular business practice.

- 13.7** PostNL Data Solutions will solely be liable for any material damage caused by individuals employed on-site at the client's business by or on behalf of PostNL Data Solutions to the client's property (or to any goods or items made available to the client by third parties) and/or for any bodily injury in the event of gross negligence or wilful misconduct by or on behalf of the individuals employed by PostNL Data Solutions.
- 13.8** The client will pay individuals employed by or on behalf of PostNL Data Solutions compensation for any loss or damage caused during the performance of the work or outside business hours inside a building or on any private territory belonging to the client and adjacent to this building, caused by damage or theft of a personal property, provided that the loss or damage is not the result of regular wear-and-tear. Such compensation will not be payable if the loss or damage can be recovered from any third parties or if the loss or damage is the result of carelessness or negligence by or on behalf of the individual employed by or on behalf of PostNL Data Solutions. The amount of the compensation will always be fixed based on the cost of repair in the case of reparable damage and based on the current value of the property or items if the damage is irreparable or in the event of theft.

Article 14

Work performed by third parties

- 14.1** PostNL Data Solutions will be authorised to engage the services of a third party in the performance of an agreement.

Article 15

Transfer of risk

- 15.1** Any risk related to any services and/or products PostNL Data Solutions delivers to the client pursuant to an agreement will be transferred to the client at the time of shipment to PostNL Data Solutions or on issue by PostNL Data Solutions to a shipper whose services have been engaged.

Article 16

Access to secure websites and access to secure PostNL Data Solutions network

- 16.1** If PostNL Data Solutions were to make an offer for which access is required to any website(s) or network managed by PostNL Data Solutions, the terms below will apply to this offer/proposal and the agreement arising therefrom.
- 16.2** Access to the secure networks operated by PostNL Data Solutions is permitted solely by employees of the client who have been authorised in advance. Authorised employees will gain access by means of a user account and password and/or token. The client will solely authorise employees who require access to the above-mentioned networks as part of their professional duties. Upon the client's request to grant access to an authorised employee, PostNL Data Solutions will register the employee, send them the user account details, along with the password and/or token (based on a secure process). On receipt of the user account details and the password and/or token, the authorised employee will gain access to the secure network operated by PostNL Data Solutions.

- 16.3** If PostNL Data Solutions provides user account details and a password to a client, the latter undertakes not to make this data available to any third parties and to take all reasonable precautionary measures to prevent the unauthorised use of this data. If PostNL Data Solutions suspects misuse of a user account, a password or, more generally, a website feature offered, it will be entitled to deny or block the access acquired by means of the user account or the password.
- 16.4** The client warrants that the client's hardware and systems used to gain access to the secure networks operated by PostNL Data Solutions are stored in a secure area. Furthermore, the client will take adequate measures to secure this hardware and these systems. The client warrants that the hardware and systems used to gain access will not be exposed to any unnecessary risk, including external virus attacks. The workstations, hardware and other systems used which are connected to the secure networks operated by PostNL Data Solutions must never be directly connected to the internet. The hardware and systems used to gain access will be configured and maintained by the client in order to ensure continued secure access.
- 16.5** PostNL Data Solutions will facilitate the security of its networks. If PostNL Data Solutions believes there are any circumstances which prevent PostNL Data Solutions from maintaining the security of its networks at the level prescribed, PostNL Data Solutions will be authorised to close off access/network access in whole or in part.
- 16.6** The client indemnifies PostNL Data Solutions against the consequences of loss or unauthorised use of any user accounts, tokens, access codes and passwords provided by PostNL Data Solutions, unless these consequences are caused by attributable failure on behalf of PostNL Data Solutions itself.

Article 17

Use of data provided by PostNL Data Solutions

- 17.1** If the agreement provides that PostNL Data Solutions must provide data to the client in order to enable the latter to use this data, the terms set out below will likewise apply to the agreement.
- 17.2** The client will not be authorised to use any data provided by PostNL Data Solutions for any purpose other than provided for in the agreement. Unless required for the purpose in question, the client will not be entitled to use any data provided by PostNL Data Solutions in order to create its own database or facilitate the operation of such a database. The client will also not be authorised to use any data provided by PostNL Data Solutions to create its own directory or guide or to facilitate the operation of such a guide or directory. Any additions, amendments or other enhancements made by the client to the client's data using data provided by PostNL Data Solutions will be authorised solely if this does not, in any manner, infringe on the nature or scope of the licence provided in relation thereto by PostNL Data Solutions. These restrictions will not affect the client's right to create its own personal database using a response received.
- 17.3** Unless expressly otherwise agreed between the Parties, any data provided by PostNL Data Solutions will be used by the client only once, and this one-time right will expire after three months for business data and after four weeks for consumer data after PostNL Data Solutions has provided the relevant data.
- 17.4** If the Parties have agreed that the client is authorised to use data provided by PostNL Data Solutions for multiple purposes (including any additions, modifications or other enhancements, as referred to in Article 17.2), the relevant agreement, unless expressly otherwise agreed, will be entered into for a period of one year, or, if relevant, at such earlier time as the client possesses a credit balance or similar balance.
- 17.5** If and to the extent that PostNL Data Solutions provides telephone numbers to the client, the latter will be required to ascertain that the use of these phone numbers is permitted for outbound telemarketing activities under the applicable laws and regulations. More specifically, the client is responsible for cleaning and/or de-duplicating the telephone numbers provided by PostNL Data Solutions. PostNL Data Solutions will not be subject to any of the related obligations. The Client indemnifies PostNL Data Solutions against any third-party claims, including statutory regulators, which may arise as a result of the client's non-compliance with these regulations or as a result of failure to fulfil the client's obligation pursuant to this article.
- 17.6** On termination of the authorised use of the data provided by PostNL Data Solutions, the client will be required to immediately destroy or delete the data, or, if PostNL Data Solutions so requires, to return it to PostNL Data Solutions (along with the related data media).

- 17.7** PostNL Data Solutions does not guarantee the accuracy and completeness of the data it has provided.
- 17.8** If the Parties have agreed that the client is authorised by PostNL Data Solutions to make the data provided available to a third party, the client will be required to impose on such third party the same obligations as its own obligations to PostNL Data Solutions under the agreement.
- 17.9** PostNL Data Solutions will be authorised to add verification data (including addresses) to the data it has provided. If these verification data demonstrate that the client is not compliant with the agreed use, this will serve as full evidence of the client's attributable failure, unless evidence to the contrary is presented.
- 17.10** In the event of failure to comply with any of the provisions of this article, the client will be liable to pay PostNL Data Solutions a one-off, immediate penalty (which will not be subject to mitigation) for each case of non-compliance in the amount of €50,000, along with a €5,000 fine for any day or part thereof that the non-compliance continues, notwithstanding the right of PostNL Data Solutions to seek compensation for the losses it has incurred.

Article 18

Privacy

- 18.1** If the agreement provides that PostNL Data Solutions is to supply data which can be traced to individuals, the terms below will also apply to the agreement.
- 18.2** The client will inform PostNL Data Solutions prior to the provision of the data referred to in Article 18.1 regarding the purpose for which the data provided will be used.
- 18.3** PostNL Data Solutions is not required to provide any data to the client relating to any individuals of whom PostNL Data Solutions is aware or suspects that they object to the provision of data relating to them. The client will refrain from the use of data provided by PostNL Data Solutions relating to any individuals of whom the client is aware that, or suspects that, they object to the use or processing of their personal data.
- 18.4** If the client, pursuant to any obligation under the applicable laws and regulations, notifies an individual concerned regarding the origin/source of the personal data, and mentions that this data has been provided by PostNL Data Solutions, it will immediately notify the latter and will indicate which data relating to the origin/source have been provided to the party concerned. The client will only provide this data after it has established with certainty that the request was received from the actual party concerned.
- 18.5** The client will promptly honour any request to modify, secure or delete any personal data provided by PostNL Data Solutions, provided the client has ascertained that this request was received from the actual party concerned. The client will notify PostNL Data Solutions and any third parties who possess the relevant data immediately about any such requests and the measures it has taken in response.
- 18.6** The client will not be authorised to transfer or disseminate any personal data provided by PostNL Data Solutions to territories outside the Netherlands without the prior written consent of PostNL Data Solutions.
- 18.7** If the client provides personal data to PostNL Data Solutions, it warrants that the data comply with the applicable regulations regarding personal data protection (including applicable laws and/or regulations) and that the provision of, and processing by, PostNL Data Solutions is authorised under these laws and/or regulations. The client will also satisfy these regulations with regard to any personal data provided to him by PostNL Data Solutions. The client indemnifies PostNL Data Solutions against any third-party claims which may arise as a result of the client's non-compliance with these regulations.
- 18.8** The client will take the technical and organisational measures required to protect its products and services, so as to ensure that no third parties can gain unauthorised access to data provided by PostNL Data Solutions, gain unauthorised possession of such data, or are (or could potentially be) able to alter or modify such data. In the event of failure to comply with this provision, the client will immediately notify PostNL Data Solutions in writing and will take all reasonable measures to end the non-compliance. At the reasonable request of PostNL Data Solutions, the client will provide every assistance to ensure that PostNL Data Solutions can verify that the client has satisfied its obligations under this provision.
- 18.9** With regard to the use of any data provided by PostNL Data Solutions, the client will observe the most recent code of conduct for direct marketing issued by the industry, professional or trade association of which PostNL Data Solutions is a member. In turn, PostNL Data Solutions cannot, in the performance of an agreement, be required to act in contravention of this code of conduct.

Article 19

Processing activities

- 19.1** If the client provides PostNL Data Solutions with personal data for processing purposes, PostNL Data Solutions will strictly perform activities related to the personal data which it has been explicitly instructed to perform. PostNL Data Solutions will not be authorised to carry out any other activities or operations in relation to the personal data.
- 19.2** PostNL Data Solutions will take appropriate technical and organisational measures to protect the personal data from loss or any form of unlawful processing. With due consideration for the technical possibilities and the costs of implementation, these measures will provide an appropriate level of security, taking into account the risks involved in processing and the nature of the data under protection.
- 19.3** PostNL Data Solutions will maintain confidentiality regarding the personal data to which it gains access as part of the processing activities it has been instructed to perform. Likewise, it will ensure that its staff and any third parties whose services it engages will maintain the same degree of confidentiality.
- 19.4** The client will be authorised at all times to inspect the site where the activities are being carried out, including in the context of monitoring compliance with the provisions of Article 19, paragraph 2, provided that the client notifies PostNL Data Solutions of this in writing and in a timely manner and provided that the client follows the reasonable instructions of PostNL Data Solutions during the inspection.

Article 20

Consultancy services

- 20.1** If the agreement provides that PostNL Data Solutions is to provide consultancy services to the client, agreement will also be subject to the terms below.
- 20.2** If so requested by PostNL Data Solutions, the client will provide access to a workspace including on-site telephone, fax and data connections.
- 20.3** When providing consultancy services/managing consultancy projects, PostNL Data Solutions will not engage the services of any third parties without the client's prior written consent.
- 20.4** Following consultation with the client, PostNL Data Solutions will be authorised to change the advisory team/team of consultants assigned to a consultancy project, if this is desirable in the opinion of PostNL Data Solutions for the satisfactory completion of the project.

Article 21

Termination of the agreement

- 21.1** Notwithstanding any rights to which it is entitled under the Netherlands Civil Code, either party will be authorised to rescind or terminate an agreement with immediate effect if the other party has been granted a moratorium (temporary or otherwise), has been declared bankrupt, has entered into a debt rescheduling arrangement, has terminated its business operations, or liquidates the company under its management.
- 21.2** PostNL Data Solutions will be authorised to rescind or terminate an agreement with immediate effect if PostNL Data Solutions is no longer able to satisfy its obligations pursuant to amended laws and regulations or following the ruling of a judicial or regulatory authority.
- 21.3** PostNL Data Solutions will be authorised to rescind or terminate an agreement prior to its expiry date if PostNL Data Solutions is no longer able to satisfy its obligations as a result of a source supplier or if it were to decide, at any time during the term of an agreement, to permanently stop providing the relevant service or marketing the relevant product.

21.4 In the event of a rescission or termination as referred to in articles 21.1, 21.2 or 21.3, any amounts payable by the client to PostNL Data Solutions will be immediately due and payable in full.

Article 22

Applicable law

22.1 All agreements are governed by Dutch law.

Article 23

Disputes

23.1 Any and all disputes arising from or in connection with an agreement will be referred to the competent court within the Hague jurisdiction.

More information

Call +31 (0)88 868 68 68 or visit postnl.nl.

